

IFTA Troubleshooting

The uncommitted transaction report is a very important report and should be looked at frequently. Uncommitted fuel occurs when the IFTA Manager cannot find a corresponding trip to attach it to. This can be caused from older trucks that are not equipped with a computer or trucks that might drive out of range of their ELD's capability.

These trips can be entered manually by adding states and miles and utilizing the <get fuel> button.

Any fuel that has the matching truck number and falls in the correct date range of your trip will then be available for you to add to the trip.

Invalid State Report

The invalid state report alerts you to invalid states, missing trucks and missing fleets. There might be times when you are running one of the IFTA Manager reports where an error message pops up. This is usually a result of the program running into something unexpected such as a trip with an invalid state abbreviation, or a trip referencing a fleet or truck that does not exist in the file maintenance. This report will identify those trips for you and you can easily edit them to make corrections. To run the report go to the Utilities menu and select Check Valid State Codes.

To correct a trip, get the trip number from the report. Click on the menu option Operations and select Trips and Miles.

Press the <index> button and choose 'Sort by Trip Number' and click OK. Then press the <Search> button and type in your problematic trip number.

At this point you can edit and correct an invalid state or enter the correct truck number.

If it was a case of the truck missing the fleet, you can Click F1 in the truck field and then F2 to edit the truck and enter the fleet.

If the truck was not set up in file maintenance to begin with, you can actually add it 'on the fly' from this same screen. Press F1 in the truck field box and then press F4 to add it. Save the trip and you are good to go!